

Warranty Coverage

PF Sales, LLC DBA Makellos Cabinetry ("Makellos") is pleased to provide the following limited warranty on all cabinets imported to and assembled and sold in the United States and Canada by Makellos. This warranty does not cover cabinets sold or shipped outside of the United States and Canada. This limited warranty is subject to all limitations, exclusions, disclaimers and procedures set forth herein. Makellos warrants to the original purchasing consumer that all cabinets purchased from Makellos will be free from all unnatural defects in material and workmanship under normal residential use for 5 years from the date of the original purchase or as long as the original purchasing consumer owns the home in which such cabinets are installed, whichever is less. This warranty is nontransferable to subsequent owners of the home.

Exclusions

This warranty supersedes any and all previous warranties by Makellos and constitutes the exclusive remedy against Makellos for all defects, damages and workmanship. There are no implied warranties extending beyond the terms of this warranty. Makellos shall not be liable for any indirect, special, punitive, incidental or consequential costs, expenses or damages. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. It is possible that one or more of the limitations and exclusions in this warranty may not apply to you.

Limitations

This warranty shall become void if the cabinets, cabinetwork, drawer slides or hinges are modified from their original form, improperly installed or damaged prior to or during the installation, or used in any way other than for residential purposes. This warranty covers only parts and materials of the cabinets as supplied by Makellos. This warranty does not cover any products used or installed in connection with cabinets, such as gas or electric appliances, counter tops, or plumbing fixtures. This warranty does not apply to products installed in locations that do not maintain year-round environmental controls. This warranty does not apply to damage caused by transportation, storage, excess dirt, chemicals, exposure to moisture, humidity or excessive heat or cold, nor does it cover defects arising from normal wear and tear, misuse, neglect, accidents, alterations, improper use or failure to ensure proper maintenance, house settling, or acts of God. No installer, retailer, distributor, agent or employee of Makellos has the authority to alter the obligations or limitations in this warranty.

Disclaimers

The following is a brief recap of some of the characteristics of the wood and finishes on the cabinets you are about to purchase. Please read them carefully. If some of these characteristics concern you, please choose something else. We bring these characteristics to your attention so you are aware that Makellos will not be held responsible for these variations in any cabinetry sold or supplied. It is important to note that wood products claimed as defective are most often the result of atmospheric conditions such as excess moisture and humidity. Makellos strongly recommends testing the intended location of the products for such conditions prior to installation.

WOOD AND COLOR VARIATIONS: Wood is a product of nature, and since no two trees are exactly alike, cabinets may vary in color, texture and grain. Naturally occurring characteristics such as variations in color, grain, mineral streaks, pinholes and knots are not considered defects. Color variations are a natural occurrence due to species, age, character of cabinets, and exposure to UV light and sunlight. For these reasons, new and/or replacement cabinets may not exactly match display samples and/or existing cabinets, but is not considered a defect.

WOOD DOORS: Wood, by nature, will undergo expansion and contraction year after year as it compensates and adjusts to ever-changing humidity and temperature. It is very common for center panels on doors to shrink, expand or move during these transitions. Typically, the panel will return to its normal position within a year once it has adjusted to seasonal changes. It is for these reasons that it is very common for doors to warp during these periods. Doors that are warped up to 1/4" are not considered defective. Please Note: It is advisable to check if the door was properly installed, since doors that appear warped are very often the result of improper installation.

PAINTED FINISHES: Birch is a non-porous, smooth grained wood, and wood undergoes periods of expansion and contraction while it adjusts to atmospheric conditions. As such, finish stress lines may become visible on painted cabinets, especially at the joints. Any such occurrence is not considered a defect.

GLAZED FINISHES: A glazed finish is an uneven finish by its very nature. Some edges and profiles will have heavier hang up than others and glazing may vary from cabinet to cabinet, door to drawer and item to item. This may result in overall color variations but is not considered a defect.

Warranty Performance

If a defect does occur within the terms and conditions of this warranty, the defective part will be repaired or replaced at the sole discretion of Makellos. Makellos will not provide or pay for the cost of removal of any defective product, transportation of any defective product, repair or replacement of any Product, or the installation of repaired or replaced products. Makellos will not be responsible for any shipping damages to the defective, replaced or repaired product. If a defective item has been discontinued or is not available at the time, Makellos reserves the right to replace the item with the most similar item available in Makellos' inventory. Makellos cannot guarantee that the finish of any replacement will exactly match the finish and appearance of the defective item due to the natural aging process of the wood and finishes of the cabinets. Makellos may require, at its sole discretion, that the customer submit a clear photo, or that a company representative view the item being claimed before honoring this warranty.

Claims

To submit a claim covered under this warranty, the original proof of purchase or a copy must be provided. Please email all documents to rma@makellos.com.

Note

Please do not send back any items to Makellos prior to receiving proper authorization from customer service. Makellos takes no responsibility for any items sent back without proper return authorization.